

EVENT DATES: April 9-11, 2019

EXHIBITION April 9-11, 2019

CONFERENCE April 9-11, 2019

General Information Services for All Attendees

Aerosol Cans – Aerosol cans containing flammable gases or liquids are prohibited. No flammable liquids may be brought into or stored in the building. ATMs – ATMs provided by Welch ATMs are located throughout the Georgia World Congress Center for your convenience. Avail, Plus, Honor, Discover, MasterCard, Visa, Cirrus and Alert cards are accepted.

Dining Options – From cafes and food courts on the concourses to concession stands and specialty food carts on the trade show floor, the Georgia World Congress Center and its food service partner, Levy Restaurants, offer a wide array of dining options. The GWCC operates more than 15 permanent restaurants and eateries, including Social Table , Southern Roots and Food World, a food court offering tasty entrees from around the world, and Googie Burger located in Centennial Olympic Park next to the fountain of rings.

FedEx Office Business Centers – FedEx Office operates a Business Center in the main A/B Lobby. It is open from 8:00 am - 5:00 pm daily, and offers the following services:

- Black and white and color copying
- Computer workstation rental with Internet access and printing capabilities
- Laptop stations with Internet access and printing capabilities
- Fax services inbound and outbound
- Packing services and shipping with FedEx Express® and FedEx Ground® (up to 150 lbs.)
- Desktop publishing and document creation services
- Finishing services such as binding options and lamination
- CD and DVD duplication
- Large-format color printing of signs, banners, and posters
- U.S. postage
- Photo services and Sony[®] PictureStation[™]

Gift Shops – If you need a postcard, newspaper or Atlanta souvenir, the Georgia World Congress Center operates two unique gift shops in the Building B and Building C entrance lobbies. In addition to gifts, you'll find film, batteries, gum, candy, periodicals and tobacco products.

Green Initiatives – The Georgia World Congress Center Authority integrates green initiatives campus-wide. The convention center is the largest LEED Gold certified convention center in the world, Centennial Olympic Park is the largest urban green space development in the last two decades, Mercedes- Benz Stadium is the country's first LEED Platinum certified professional sports stadium, and the Savannah International Trade and Convention Center is proudly LEED Gold certified. We work closely with our hosts to improve the environmental and social impacts of their events.

Information Desks – The GWCC has Information Desks at the entrance to each building where you will find friendly staff ready to help with brochures and maps, lost and found, wheelchairs for individuals in need and information about the location of your event.

Monitors – During your visit to the Georgia World Congress Center, keep an eye out for the monitors strategically placed throughout the facility. The monitors serve as the



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GWCC's wayfinding system with slides that direct visitors to each event taking place in the building as well as other amenities located on site.

Personal Mobility Devices – The use of skateboards, hover boards, in-line skates, and roller skates are not permitted inside the GWCC. This includes all non-ADA approved mobility devices.

Service Animals – Under ADA's regulations, the definition of "service animal" is limited to a dog that is individually trained to do work or perform tasks for an individual with a disability. The task(s) performed by the dog must be directly related to the person's disability. The State of Georgia also recognizes mini-horses as service animals as well, so dogs and mini-horses will be permitted in this capacity.

Smoking – Smoking, including the use of e-cigarettes, is not permitted anywhere within the Georgia World Congress Center. Smoking outside the building is permitted, provided that it takes place at least 25 feet from any entrance doors to the facility. Covered smoking areas have been provided for contractor use during move-in and move-out on the loading docks in designated areas.

Weapons – Georgia House Bill 60 (Georgia Safe Carry Act) – Allows firearm license holders to carry weapons into the Georgia World Congress Center or any government building that is open for business and where ingress is not restricted or screened by security personnel.

Wireless Internet Zone – Laptop and PDA users will find no trouble accessing the Internet at the Georgia World Congress Center thanks to a wireless network installed throughout the facility. Wireless Internet Zones are located in the common areas of the convention center, including all restaurants and eateries. To utilize wireless Internet:

- o Connect to the GWCCWIFI network.
- o Launch the browser. It will automatically be redirected to a registration page.
- o Select one of the "Quick Connect" options.
- o Complete the name, address and billing information through the Verisign secured check-out page.